

**First Touch Presents**

# **HITING TARGET**

**Essential skills for real success in the world of sales**

## **Is it right for you?**

This interactive and user friendly workshop has been designed specifically to help sales people hit target. Whether revenue, margin or unit based this workshop is suitable for both external and internal sales and will provide you the framework you need to ensure you achieve your goals. It also features easy to use business tools that you can take back with you to use on a daily basis including a personal one page business plan

## **What will you learn?**

You will learn how to impact on your performance through the quality, quantity and direction of your work. We share how to develop key accounts to their full potential, how to create and maximise a sales pipeline and how to use a simple but effective activity plan to ensure you succeed. You will learn how to improve your effectiveness through personal organisation and we end with proven techniques and tips to ensure a stream of new business appointments to match the needs of your business plan

## **Where Are We Now?**

Your achievements, your targets, your concerns  
The skills needed  
Defining success

## **The Business Pipeline**

Understanding your client base  
Prospect probability  
Suspect suitability  
Selective targeting

## **Objectives and Planning – A New Look**

Setting and achieving objectives  
Planning from where?  
My targets too high!

## **Personal Organisation**

Prioritising the important  
Working with others – winning support  
Proactive development time

## **Key Account Development**

Stabilising and developing key accounts  
Decision makers & influencers  
Creating working partnership  
Key accounts – a team game

## **Managing Activity not History**

The one page business plan  
Upside down planning  
Making the adjustments

## **Appointment Setting**

Effective research  
Targeting the decision makers  
The first 20 seconds

## **Exercises and Case Studies**

Together we succeed  
Return to work action plan